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Professional Summary

Results-driven Senior Product Manager with 8+ years of experience driving business value through data strategies and cross-functional collaboration. Proven track record of implementing cost-saving measures and optimizing processes to enhance organizational effectiveness. Skilled in strategic planning, people management, problem-solving, and technical innovation. Holding a Data Science Process Alliance Team Lead+ Certification and a Product Manager Certificate from Product School. Seeking to leverage expertise in data-driven decision-making and process optimization to drive business growth at Fiserv or similar organizations. Key achievements include saving 44% of annual cloud costs, increasing tech team productivity by 31%, and reducing data pipeline runtime by 15%. Proficient in Python, SQL, Microsoft DAX, Tableau, Power BI, Jira, Bitbucket, Confluence, Agile Development, Scrum, Kanban, Data Warehousing & Integration, Financial Management, Data Science, Machine Learning, Artificial Intelligence, Hypothesis Testing, and more. Aiming to join a forward-thinking organization like Fiserv where I can contribute my expertise in data-driven innovation and process optimization to drive business growth and success.

Professional Experience

CDL Technical Product Owner, Johnson & Johnson (08/2024 - Present)- Saved 44% of annual cloud costs by deactivating unused workflows, implementing cost control measures, and optimizing pipelines.

- Developed a vision for the CDL product data architecture and a strategic roadmap for CDL's operational analytics and user experience.
- Managed a \$2.2M budget, emphasizing resource optimization and cost control to ensure timely project delivery and alignment with strategic goals.
- Increased tech team productivity by 31% in Q1 2025 through the implementation of optimized processes and code base
- Achieved a 15% reduction in Data Pipeline runtime by implementing optimized scheduling algorithms, resulting in improved efficiency and faster data processing capabilities

Digital Product Manager, Digital Product Manager (06/2022 - 07/2024)- Achieved cost savings of \$650K and labor efficiency gains of ~3,000 hours by building automated data pipelines and data visualizations in the Engineering & Property Services function

- Led the entire product lifecycle of 5 AI / Data Science, 3 business intelligence, and 1 RPA use cases, guiding the process from product vision, KPI definition, prioritization, product design, product adoption, product reliability, and evaluation of their impact on our objectives.
- Collaborated with Product Managers and the Data Product Development team to enhance our Product Manager playbook, contributing beneficial milestones, metrics, and outcomes that enriched our technical delivery processes and positively influence user experience

Senior Data Scientist, Capgemini (10/2019 - 03/2021)- Developed and implemented technical solutions to improve product performance, including a digital twin proof of concept and NLP models for safety issue prediction and anomaly detection.

- Created end-to-end data pipelines using the Pyspark and Azure, resulting in a 95% increase in data ingestion performance through the innovative use of asynchronous methodologies.

Data Scientist, AJ Madison (08/2018 - 10/2019)- Rolled out a recommendation system to improve product discoverability and increase consumer engagement with relevant products.

- Developed and implemented data-driven strategies using data analytics, statistics, and network analytics to improve product performance and decision-making.

Senior Insights Analyst, Tempur-Sealy International (01/2017 - 08/2018)- Facilitated stakeholder engagement by presenting business analysis findings to executive stakeholders at C, EVP, and VP levels, representing the analytics team.

- Led planning and execution of analytics strategies and projects, managing team expectations throughout the organization to ensure successful analytics outcomes.

Education

Skills